



South East Central Railway

Office of the  
Chief Commercial Manager,  
1st floor, D Block  
New GM Building  
Bilaspur 495004 (C.G)  
Date 24.04.19

No.C/SECR/BSP/Mobile Ticketing/2216

To,  
Sr DCM  
Bilaspur, Raipur & Nagpur  
SEC Railway.

Sub: Issue/Renewal of MST/QSTs through Mobile Ticketing System.

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This railway has taken several initiatives to popularize mobile ticketing system amongst the passengers which resulting incremental growth in this segment.

In order to enhance the share, it has been decided to encourage existing MST holders to renew their season tickets only through Mobile Ticketing Systems. As well as new MST should also be diverted to use Mobile Apps for MST/QST.

Passengers may be apprised on the following benefit:-

- No need to go to counters.
- No need to preserve any physical documents.
- No need to keep separate ID cards issued by Railways & countersigns it.
- Bonus of 5% will be gained through this measure.
- Chances of misplace/loss of physical MST/QST will be zero.
- In case of misplacement of Mobile Handset, the active MST/QST will be revalidated in new handset with technical approval.

Adopting this measure, the efficiency & output of the booking counters will be increased immensely. Wide publicity must be given to this effect.

(K V R Murthy)

Dy.Chief Commercial Manager (PM)  
For Prin. Chief Commercial Manager