

W/C

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD) (रेलवे बोर्ड)

No. 2018/TG-I/20/P/28 Resv. Charts

New Delhi dated 12.09.2018

The Principal Chief Commercial
Managers,
All Zonal Railways

Managing Director/CRIS
Chanakyapuri,
New Delhi.

Managing Director,
IRCTC, 11th Floor, B-148,
Statesman House, Barakhamba Road,
New Delhi-110001.

Sub: Resetting of reservation charts and release of PNR.

The issues regarding resetting of reservation charts and release of PNR have been examined and keeping in view the feedback received from Zonal Railways, it has been decided to withdraw the facility of resetting of charts. However, to reduce the scope of any error, it has been decided that the following checks may be incorporated in the computerised Passenger Reservation System:

- i. The system should ask the operator to feed the date and the train number for which the reservation charts are being prepared.
- ii. The operator should be asked to confirm that all reservation quotas have been fed in the system and by default the option should be 'No'.
- iii. Before preparation of reservation charts, the system may check the status of PNRs marked (*) for VIPs. If any such PNR is not confirmed, system may prompt the user with PNR details.
- iv. Whenever a chart is prepared, the system may check the chart of incoming train and prompt the user in case of mismatch in Composition.
- v. However, to meet the unforeseen circumstances, the discretionary power of resetting of chart shall rest with CRIS who will do it with the approval of SAG level officer of the requesting railway and in case of Division, with the approval of ADRMs.

- 2/-

It would, however, not disable the feature of automatic preparation of reservation charts (four hours before scheduled departure of train in case of first reservation charts and five minutes before scheduled/rescheduled time of departure of train in case of second reservation charts) in case the same is not done by charting staff.

- vi. The facility of release of PNRs shall not be available in case of releasing berths in the class higher than that for which the ticket has been booked. It shall, however, be available in case of confirmed ticket booked from previous remote for releasing berth from the subsequent remote(s) to RAC/Waiting list passengers and allotting desired berths from EQ of subsequent remote.
2. CRIS will make necessary modifications in the software and advise the date of effect to all Zonal Railways as well as this office.

12/19/11
(Sanjay Manocha)

Joint Director/ Passenger Marketing
Railway Board.

Copy to:

- (i) GM/PRS, CRIS, Chanakyapuri, New Delhi.
(ii) GGM/IT, IRCTC, IRCTC, 11th Floor, B-148, Statesman House, Barakhamba Road, New Delhi-110001.