

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No.2004/TG-I/10/P/HHT Pt. I

New Delhi, dated 25/09/2019

MD/CRIS,
Chanakyaपुरी,
New Delhi

Principal Chief Commercial Managers,
All Zonal Railways.

CAO/PTS,
IRCA Building, State Entry Road,
New Delhi.

Sub: Enabling digital payments through the HHTs by on-board TTEs.

Ref: (i) Board's letter of even number dated 01.07.2019.
(ii) CRIS letter no.2016/CRIS/NDLS-HQ/PMS/PROJECT/HHT/161/PT-2 dated 13.08.2019.

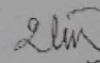
(iii) CRIS letter no. 2016/CRIS/NDLS-HQ/PMS/ Budgets/PMIS/0153/PT-1 dated 13.08.2019.

Please refer to Board's letter of even number dated 01.07.2019 forwarding therewith the Procedure Order for accepting payment for EFT transactions through digital modes (POS machine & UPI/BHIM). CRIS vide their letters dated 13.08.2019 had cited certain constraints in enabling digital payments for HHT application through UPI/BHIM and POS.

2. The matter has been examined in Board's office and following modalities have been approved by Board (MT) for enabling of on-board digital payment interface for HHT application through UPI/BHIM and POS:

- i. Zonal Railways accounts (as merchant) with SBI being used for PRS/UTS transactions at ticketing counters through UPI/BHIM and POS shall be extended and allowed for Excess Fare Collection through HHT of TTEs belonging to respective Zonal Railways as per the clause of the existing agreement with the CCMs. CRIS may accordingly co-ordinate with SBI for rolling out the facility in production environment for field testing and further implementation of digital payment by on board Ticket Checking Staff.
- ii. The procurement of mobile and printer-less POS machines from SBI on rental basis will be done by Zonal Railways instead of CRIS (based on the technical specifications advised by CRIS). The POS devices from SBI will be linked with the lessee's account of Zonal Railway(respective PFA's account).
- iii. As brought in the Board's letter dated 01.07.2019, Zonal Railways will send POS requirements to CAO/PTS which will finalize the distribution matrix in consultation with CRIS. The guiding criteria for giving POS machine to the on-board TTE shall be that each train will have at-least one POS machine.

3. The provision of digital EFT payment options to passengers is being monitored at the apex level. It is desired that the necessary formalities may be completed in time and action initiated. The on-field performance of digital payments through HHTs may be closely monitored by all concerned. A report may be sent to Board's office at the earliest.



(Shelly Srivastava)

Director Passenger Marketing
Railway Board

Copy to: PED/Accounts, ED/C&IS, ED/FC for kind information.