



भारत सरकार Government of India
रेल मंत्रालय Ministry of Railways
रेलवे बोर्ड (Railway Board)



RBA. No. 46/2016

No. 2006/AC II/45/10

New Delhi, dated:

27.06.2016

CCM and FA&CAO
(All Zonal Railways)

Sub : Quantum of debits to be raised in case of missing PRS Tickets/Rolls.

The issue relating to Quantum of debits to be raised in case of missing PRS Ticket/Rolls was raised in DC/JCM meeting. Railway Board has already issued instructions in this matter vide Railway Board letter No. even dated 7.5.2012 (RBA. No. 10/2012). However, these instructions as mentioned below are re-iterated for strict compliance.

Situation	Quantum of debits
Missing ticket/s (cancelled/modified) which is accounted for in the system	Debits for the face value of the tickets accounted for in the system shall be raised and recovered from the staff concerned. A Departmental enquiry shall also be instituted and report submitted within 3 months. Further, action shall be taken based on the findings of the enquiry.

The quantum of debits in case of missing tickets/rolls not accounted for in the system shall continue to be raised as per Board's instructions dated 28.7.2008.

Railway Board vide letter No. even dated 10.08.2015 had also clarified that the cases of missing PRS accounted for in the PRS pertaining to the period prior to 7.5.2012 shall also be dealt with in terms of clarificatory instructions issued vide RBA No. 10/2012. However, the previous cases already settled may not be re-opened.

Receipt of this letter may be acknowledged and ensure compliance of above instructions.

(Vikram Singh)
Director Passenger Marketing
Railway Board

(Amitesh Kumar Sinha)
Director Finance (CCA)
Railway Board